



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

APCER has issued an IQNet recognized certificate that
the organization

B2B - NUTRIMAS, LDA.

Head Office

Rua da Garagem nº 10
2790-078 CARNAXIDE - PORTUGAL

Maia Delegation

Rua Cardosas, 1579
4425-510 MAIA - PORTUGAL

has implemented and maintains a

Information technology - Service management

for the following scope:

Provision of Services in the area of B2B Information Systems, from the headquarters in Carnaxide and Maia branch, to the companies of the Trivalor Group: I) 1st level support: HelpDesk, Application Support and Corrective Maintenance to applications and information systems infrastructures; II) 2nd level support: Evolutionary Maintenance - Development - to applications and infrastructures of information systems; III) Preventive Maintenance and Protection of Information to information systems according to the service catalog MX08_v02_catálogo_serviços_2021

which fulfils the requirements of the following standard

ISO/IEC 20000-1:2018

Issued on: 2021-05-28

Expires on: 2024-05-27

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: PT- 2021/SGI.0024

Alex Stoichitoiu
President of IQNet

José Leitão
APCER CEO



IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com